



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : C. Philip Vassar

Title of Invention : METHOD AND APPARATUS FOR A
DISTRIBUTED CALL SERVICING
COMMUNITY

Date Filed : October 23, 2000

Serial No. : 09/694,714

Examiner : VU, VIET DUY

Art Unit : 2154

Attorney Docket No. : 176/22

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DEC 22 2003

Technology Center 2100

Mail Stop Non-fee Amendment
Commissioner for Patents
P.O.Box 1450
Alexandria, VA 22313-1450

AMENDMENT

SIR:

This is responsive to the Office Action dated September 15, 2003, in connection with the above-referenced patent application.

Amendments to the claims are reflected in the complete listing of claims which begins on page 2 of this paper. Independent claims 14 and 27 are amended in this reply.